

FOR EVERYTHING  
YOU CARE ABOUT  
Call 601.933.0037

- Over 17 Years of Experience
- Centrally Located, Metro Jackson Area
- Joint Commission Certified
- Federal Supply Contractor
- Caring, Attentive & Certified Caregivers
- Services Available 24x7



## ABOUT SOUTHERN HEALTHCARE

Southern Healthcare Agency provides quality Medicaid Waiver Services for individuals with intellectual and developmental disabilities. Our services enable loved ones to remain at home and in the community while providing the primary caregiver with relief from their day-to-day responsibilities.

Founded in 1993, Southern Healthcare Agency was established to assist the national nursing shortage. Over the years, the company has become one of the most progressive providers of healthcare workers in the state. Southern Healthcare was the 1st in Mississippi and the 11th in the nation to achieve the "Health Care Staffing Certification" from The Joint Commission. This certification assures our clients of quality care and ongoing commitment to improvement.



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[WWW.SOUTHERNHEALTHCARE.COM](http://WWW.SOUTHERNHEALTHCARE.COM)

# ID/DD MEDICAID WAIVER SERVICES

For Everything You  
Care About

Statewide Coverage

[WWW.SOUTHERNHEALTHCARE.COM](http://WWW.SOUTHERNHEALTHCARE.COM)

## QUALITY CARE WITH AN ONGOING COMMITMENT



Our caregivers provide quality, professional service that is efficient and rewarding. It is our goal to help you and your loved ones achieve the best quality of life possible.

With Medicaid Waiver Services from Southern Healthcare Agency you can expect the best in care "for everything you care about." Our team works closely with you to listen and understand your needs and preferences. Contact us today to learn more about how our team can serve you and your family.

### SOUTHERN HEALTHCARE MEDICAID WAIVER SERVICES INCLUDE:

- In-Home Respite Services
- Attendant Care Services



#### **Southern Healthcare Agency**

proudly supports the following organizations:

- The ARC of Mississippi
- Mississippi Children's Home Services
- Habitat for Humanity
- American Cancer Society
- American Heart Association
- Mississippi Nurses Association
- Mississippi LPN Association
- Mississippi Health Care Association
- The Mustard Seed

### FREQUENTLY ASKED QUESTIONS

#### **Q. How can I be sure that your employees are qualified to care for my loved one?**

**A.** Our caregivers undergo extensive screening to ensure they have the experience and knowledge required to provide the utmost in patient care. Screening includes an FBI certified fingerprint background check, child abuse & neglect registry check, reference verifications and CPR certification.

#### **Q. What is the availability of your staff for full-time care?**

**A.** Our caregivers are available 24 hours a day, 7 days a week. In addition, Olive Crotwell, our Director of Clinical Services is available at any time to address any questions or concerns. Olive can be reached by calling 601.933.0037 or emailing [ocrotwell@southernhealthcare.com](mailto:ocrotwell@southernhealthcare.com).

#### **Q. How long has Southern Healthcare been providing Medicaid Waiver Services?**

**A.** Southern Healthcare Agency was founded in 1993 to assist the national nursing shortage. Over the years, the company has become one of the most progressive providers of healthcare workers in the state. In 1999, we expanded our services to include the Medicaid waiver program.